

# INTERNAL QUALITY ASSURANCE CELL (IQAC)

# Katahguri College

Tuktuki, Nagaon, Assam- PIN-782123

Email: iqackatahguricollege@gmail.com/katahguricollege@gmail.com

Website:https://katahguricollege.org.in

Set No

Date .....

### **CRITERIA-5**

# STUDENT SUPPORT AND PROGRESSION.

## 5.1 Student Support

- 5.1.4. The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases.
  - Proof for Implementation of guidelines of statutory/ regulatory bodies.

Coordinator, College Katahguri College



### STUDENTS GRIEVANCES & REDRESSAL CELL KATAHGURI COLLEGE P.O- TUKTUKI, DIST- NAGAON: ASSAM. ESTD: 1988



#### CONSTITUTION OF STUDENTS GRIEVANCES & REDRESSAL CELL:

Students Grievances and Redressal Cell of Katahguri College was established as per meeting of IQAC of Katahguri College with staff held on 2<sup>nd</sup> February 2018 (Resolution No. 02). It is a forum where grievances of all the students of Katahguri College are received and takes all steps to redress and solve their grievances.

As suggested by University Grant Commission, New Delhi, the College has established a Grievance Redressal Cell, to provide a mechanism for redressal of students' grievances and ensure transparency in admission, the prevention of unfair practices, etc. To realize the primary needs of the students and staff and secure civil liberties for everybody, a Students Grievances and Redressal Cell has been working in our college since 2018. The function of the cell is to look into the complaints lodged by any students and judge their merit. The Students Grievances and Redressal Cell is also empowered to look into the matter of harassment. In case the person is unwilling to appear in self, grievances may be dropped in writing at the grievance/ suggestion box.

There is a grievance/suggestion box fitted on the wall in front of the office room of Katahguri College and easily approachable to students for submit their complaints. Grievance box is opened at the end of every month and complaint(s) are redressed accordingly. For disposable of complaint, institute has a Students Grievances and Redressal Cell and this cell is liable to timely disposal of complaint.

The Students Grievances and Redressal Cell aims to look into the complaints lodged by any student and redress them as per requirement. The students can state their grievances regarding any academic and non-academic matter within the campus through the online mode from <a href="https://docs.google.com/forms">www.katahguricollege.org.in</a> which visible like <a href="https://docs.google.com/forms">https://docs.google.com/forms</a> or grievance/suggestion box. The institution aims at solving the grievances of the students within stipulated academic and non-academic matters within the campus through the online or grievance/suggestion box. The Students Grievances and Redressal Cell deals with all types of grievances, complaints, and malpractices including those received from Students, Faculty, and other Stakeholders.

#### Students' Grievance Procedure:

The grievance procedure is a machinery to sort out the issues between student and college. It is a means by which a student who believe that, he or she has been treated unfairly with respect to his or her academic/ administrative affairs or is convinced to be

discriminated is redressed. It is a device to settle a problem. It enables to express feelings by initiating and pursuing the grievance procedure in accordance with the rules and regulations of the college. It involves a process of investigation in which 'Students Grievances and Redressal Cell' enquires and analyses the nature and pattern of the grievances in a strictly confidential manner. Matters are disclosed to only those, who have a legitimate role in resolving the matter. Emphasis on procedural fairness has been given with a view to "the right to be heard and right to be treated without bias".

The students are ought to lodge their grievances in the prescribed form available online. Grievance can also be lodged by dropping in written in the grievance/suggestion box in front of the office room of Katahguri college or online google form which is visible in college website www.katahguricollege.org.in. Final report based on grievance received and resolved is submitted to the Principal of Katahguri College and further course of action will be decided and the same shall be intimated to the students.

#### Mission:

- 1. To ensure a democratic environment on the campus.
- 2. To make the institute as student-friendly.

#### Vision:

To develop a responsive and accountable attitude among all the stakeholders in order to maintain a harmonious and educational atmosphere in the institute.

#### Objectives:

The main objectives of the Students Grievances and Redressal Cell of Katahguri College are as -

- To develop an organizational framework to resolve grievances of students and other stakeholders.
- 2. To provide the student's access to immediate, hassle-free recourse to have their grievances redressed.
- 3. To establish structured interactions with students to elicit information on their expectations.
- To institute a monitoring mechanism to oversee the functioning of the grievance redressal policy.
- Encouraging the Students to express their grievances/problems freely and frankly, without any fear of being victimized.
- 6. Suggestion/complaining Box will be installed in front of the office room of Katahguri College in which the students, who want to remain anonymous, put in writing their

grievances and their suggestions for improving the academics/ administration in the College.

- To support, those students who have been deprived of the services offered by the college, for which he / she is entitled.
- 8. To make officials of the college responsive, accountable and courteous in dealing with the students.
- 9. To ensure effective solution to the students' grievances with an impartial and fair approach.

#### Functions:

- Redressal of Students' grievances to solve their academic and administrative problems.
- 2. To co-ordinate between students and Departments to redress the grievances.
- 3. To guide ways and means to the students to redress their problems.

#### Powers:

- In case of any grievance the members of the cell are empowered to sort out the problems at their level through discussion with students.
- 2. In case the members fail to find out any solution then the matter is referred to the principal for final comment the matter.

#### Composition:

The Students Grievances and Redressal Cell of Katahguri College has consists of the following members:

SI. No	Name	Designation	Portfolio	Department	Contact No.
1	Dr. Khairul Islam	Principal	Chairman	Economics	9101438469
2	Md. Shahidul islam	Asstt. Professor	Convenor	Pol. Science	9101121569
3	Monisha Saikia	Asstt. Professor	Member	Assamese	8368683859
4	Shamim Khanam	Asstt. Professor	Member	Education	7002177430
5	Anjarul Azam Fakir	Asstt. Professor	Member	Economics	7662804391
6	President	Student	Ultimate member	Student Union K.C.	









# विश्वविद्यालय अनुदान आयोग University Grants Commission

(Nitra rienter faute distrat, disc esenzi) (Manstry of Human Resource Development, Govt of India)

बहादुरभार क्रप्नर मार्ग, नई विन्ती-110002 Bahadur Shah Zafar Marg, New Delhi-110002

> Ph.: 011-23236288/23239337 Fax: 011-2323 8858 E-mail: secy.ugc@nic.in

प्रो. स्वनीश जैन सचिव

Prof. Rajnish Jain Secretary

F.No. 14-4/2012(CPP-II)

7th December, 2018

#### PUBLIC NOTICE

ON

#### UGC (GRIEVANCE REDRESSAL) REGULATIONS, 2018

UGC had notified UGC (Grievance Redressal) Regulations, 2012 in official Gazette of India on 23<sup>rd</sup> March, 2013. These regulations were aimed at addressing and effectively resolving grievances of students related to Higher Educational Institutions.

The UGC had received a number of responses on these regulations and hence constituted an Expert Committee to revisit UGC (Grievance Redressal) Regulations, 2012. The draft University Grants Commission (Grievance Redressal of Students) Regulations, 2018 prepared by the Committee is attached herewith for observations and suggestions of stakeholders. The feedback and comments on the above draft may be sent to UGC via email <a href="mailto:grmhei.2018@gmail.com">grmhei.2018@gmail.com</a> on or before 31st December, 2018.

(Prof. Rajnish Jain)

#### UNIVERSITY GRANTS COMMISSION BAHADUR SHAH ZAFAR MARG NEW DELHI – 110 002

#### NOTIFICATION

F.No.14-4/2012 (CPP-II)

New Delhi, the \_\_ October, 2018

In exercise of the power conferred under clause (g) of sub-section (1) of Section 26 of the University Grants Commission Act, 1956 (3 of 1956), and in supersession of the University Grants Commission (Grievance Redressal) Regulations, 2012, the University Grants Commission hereby makes the following regulations:

#### 1. SHORT TITLE, APPLICATION AND COMMENCEMENT:

- a) These regulations shall be called as the University Grants Commission (Grievance Redressal of Students) Regulations, 2018.
- b) They shall apply to all HEIs, whether established or incorporated by or under a Central Act or a State Act, and every institution recognised by the University Grants Commission under clause (f) of Section 2 of the University Grants Commission Act, 1956 and to all institutions deemed to be a university declared as such under Section 3 of the said Act.
- c) They shall come into force from the date of their publication in the Official Gazette.

# 2. DEFINITION: IN THESE REGULATIONS, UNLESS THE CONTEXT OTHERWISE REQUIRES:

- (a) "Act" means the University Grants Commission Act, 1956 (3 of 1956);
- (b) "aggrieved student" means a student who has any complaint in the matters concerned with the grievances defined under these regulations, and includes a person seeking admission to any institution of higher education;
- (c) "college" means any institution, whether known as such or by any other name, which provides for a course of study for obtaining any

qualification from a university and which, in accordance with the rules and regulations of such university, is recognised as competent to provide for such course of study and present students undergoing such course of study for the examination for the award of such qualification;

- (d) "Commission" means the University Grants Commission established under section 4 of the UGC Act, 1956.
- (e) "declared admission policy" means such policy for admission to a course or program of study as may be offered by the institution and published in the prospectus referred to in sub-regulation (1) of regulation 3;
- (f) "grievances" include the following complaints of the aggrieved students, namely:
  - making admission contrary to merit determined in accordance with the declared admission policy of the institution;
  - ii. irregularity in the admission process adopted by the institution;
  - refusing admission in accordance with the declared admission policy of the institution;
  - iv. non publication of prospectus, (either hard copy / online) as specified in these regulations;
  - publishing any information in the prospectus, which is false or misleading, and not based on facts;
  - vi. withhold or refuse to return any document in the form of certificates of degree, diploma or any other award or other document deposited with it by a students for the purpose of seeking admission in such institution, with a view to induce or compel such student to pay any fee or fees in respect of any course or program of study which such student does not intend to pursue;
  - vii. demand of money in excess of that specified in the declared admission policy to be charged by such institution;

- viii. breach in reservation policy in admission as may be applicable;
  - nonpayment or delay in payment of scholarships to any student that such institution is committed, under the conditions imposed by University Grants Commission, or by any other authority;
- delay in conduct of examinations or declaration of results beyond the specified schedule in the academic calendar;
- xi. on provision of student amenities as may have been promised or required to be provided by the institution;
- xii. non transparent or unfair evaluation practices;
- xiii. Refund of fees, in case a student withdraws the admission within the stipulated time as mentioned in the prospectus, as notified by the Commission from time to time.
- (g) "Department Grievance Redressal Committee" means a committee constituted under these regulations, at the level of a Department.
- (h) "Institutional Grievance Redressal Committee" means a committee constituted under these regulations, at the level of an Institution.
- (i) "College Grievance Redressal Committee" means a committee constituted under these regulations, at the level of a college.
- (j) "University Grievance Redressal Committee" means a committee constituted under these regulations, at the level of a University.
- (k) "Higher Educational Institution" means a University within the meaning of clause (f) of Section 2, a college within the meaning of clause (b) of sub-section (1) of Section 12A, and an institution deemed to be a University declared under Section 3, of the University Grants Commission Act, 1956;
- (I) "Institution" for the purposes of these regulations, means any university, college or such other institutions, as the case may be;
- (m) "Office of profit" means an office which is capable of yielding a profit or pecuniary gain, and to which some pay, salary, emolument, remuneration or non-compensatory allowance is attached;

- (n) "Ombudsperson" means the Ombudsperson appointed under these regulations;
- (o) "University" means a university established or incorporated by or under a Central Act or a State Act and includes an institution deemed to be university declared as such under Section 3 of the Act.

# 3. MANDATORY PUBLICATION OF PROSPECTUS, ITS CONTENTS AND PRICING:

- i. Every higher educational institution, shall publish and/or upload on its website, before expiry of at least sixty days prior to the date of the commencement of the admission to any of its courses or programs of study, a prospectus containing the following for the information of persons intending to seek admission to such institution and the general public, namely:
  - (a) the list of programs of study and courses offered along with the broad outlines of the syllabus specified by the appropriate statutory authority or by the institution, as the case may be, for every course or program of study, including teaching hours, practical sessions and other assignments;
  - (b) the number of seats approved by the appropriate statutory authority in respect of each course or program of study for the academic year for which admission is proposed to be made;
  - (c) the conditions of educational qualifications and eligibility including the minimum and maximum age limit of persons for admission as a student in a particular course or program of study, specified by the institution;
  - (d) the process of selection of eligible candidates applying for such admission, including all relevant information in regard to the details of test or examination for selecting such candidates for admission to each course or program of study and the amount of fee prescribed for the admission test;

- (e) each component of the fee, deposits and other charges payable by the students admitted to such institution for pursuing a course or program of study, and the other terms and conditions of such payment;
- (f) rules / regulations for imposition and collection of any fines specified heads or categories, minimum and maximum fine may be imposed.
- (g) the percentage of tuition fee and other charges refundable to a student admitted in such institution in case such student withdraws from such institution before or after completion of course or program of study and the time within and the manner in which such refund shall be made to that student:
- (h) details of the teaching faculty, including their educational qualifications, alongwith the category they belong to Regular / visiting —— and teaching experience of every member of its teaching faculty.
- (i) information with regard to physical and academic infrastructure and other facilities including hostel accommodation and its fee, library, hospital or industry wherein the practical training to be imparted to the students and in particular the facilities accessible by students on being admitted to the institution;
- (j) all relevant instructions in regard to maintaining the discipline by students within or outside the campus of the institution.
- (k) any other information as may be specified by the Commission:

Provided that an institution shall publish / upload information referred to in items (a) to (k) of this regulation, on its website, and the attention of prospective students and the general public shall be drawn to such publication on the website through advertisements displayed prominently in different newspapers and through other media:

ii. Every institution shall fix the price of each printed copy of the prospectus, being not more than the reasonable cost of its

publication and distribution and no profit be made out of the publication, distribution or sale of prospectus.

# 4. GRIEVANCE REDRESSAL COMMITTEES (GRC):

# A. Department Grievance Redressal Committee (DGRC)

- (i) In case of universities, all complaints relating to a department shall first be addressed to Department Grievance Redressal Committee (DGRC) to be constituted at the level of departments/school/center whose composition shall be as follows:
  - a) Head of the Department / School / Center Chairperson
  - b) a Professor from outside the department / school / center to be nominated by the Head of HEI – Member
  - c) A faculty member well-versed with grievance redressal mechanism to be nominated by the Head of the Department – Member.
- (ii) The Chairperson and members of the committee shall have a term of two years.
- (iii) The quorum for the meeting shall be two, including Chairperson.
- (iv) The DGRC shall follow the principles of natural justice while deciding the grievances of the students.
- (v) The DGRC shall make efforts to resolve the grievance within the stipulated period and shall submit its report to the Head of the Institution within a period of 15 days from the date of receipt of complaint to the DGRC.
- (vi) The DGRC shall provide a copy of the report to the aggrieved person(s).

# B. Institutional Grievance Redressal Committee (IGRC)

- (i) The complaints not related to departments/schools / center and the grievances not resolved at the DGRC shall be referred to the Institutional Grievance Redressal Committee (IGRC) to be constituted by Head of the HEI, whose composition shall be as follows:
  - (a) Pro-Vice Chancellor / Dean/ Senior academician of HEI – Chairperson.
  - (b) Dean of students/Dean, Students Welfare
  - (c) Two senior academicians other than Chairperson.
  - (d) Proctor / Senior academician
- (ii) The above Committee shall be approved by the statutory body of institution (Executive Council or its equivalent).
- (iii) The Chairperson of IGRC and DGRC shall not be the same. The tenure of the Committee members shall be two years.
- (iv) The quorum for the meetings shall be three, including Chairperson.
- (v) The IGRC shall consider the recommendation of DGRC while giving its recommendations. However, the IGRC shall have the power to review recommendations of the DGRC.
- (vi) The IGRC shall follow the principles of natural justice while deciding the grievances.
- (vii) The IGRC shall send the report and the recommendations to the Head of the HEI within in a period of 15 workings days from the date of receipt of grievance, or appeal or recommendations of the DGRC.
- (viii)The IGRC shall provide a copy of the report to the aggrieved person(s).
- C. College Grievance Redressal Committee (CGRC)

- In case of colleges, all complaints shall first be addressed to College Grievance Redressal Committee (CGRC) whose composition shall be as follows:
  - a) Principal of the college -Chairperson
  - Two senior faculty members nominated by the principal of the College.
- (ii) The tenure of the members shall be two years.
- (iii) The quorum for the meeting shall be two, including Chairperson.
- (iv) The CGRC shall follow the principles of natural justice while considering the grievances of the students.
- (v) The CGRC shall send the report and recommendations to the Vice-Chancellor of the affiliating university within a period of 15 days of receiving the complaint.

# D. <u>University Grievance Redressal Committee (UGRC)</u>

- (i) In case of grievances not resolved by CGRC, it shall be referred to University Grievance Redressal Committee (UGRC) for which the Vice-chancellor of the affiliating university shall constitute a University Grievance Redressal Committee (UGRC) consisting of five members for a individual colleges or a group of colleges keeping in view the location of the college(s). The UGRC shall be constituted by the Vice-chancellor of the affiliating university consisting of:
  - a) A senior Professor of the university Chairperson
  - b) Dean, Student Welfare or its equivalent Member
  - c) Three Principals drawn from the affiliating colleges, on rotation basis to be nominated by the Vice-Chancellor Members
- (ii) The Chairperson and members of the committee shall have a term of two years.
- (iii) The quorum for the meeting shall be two, including Chairperson.

- (iv) The CGRC shall follow the principle of normal justice while deciding the grievance of the students.
- (v) The CGRC shall send the report and the recommendations to the principal of the college within a period of 15 days of receiving the complaint.
- E. Any person aggrieved by the decision of the Institutional Grievance Redressal Committee or University Grievance Redressal Committee may within in a period of six days prefer an appeal to the Ombudsperson.

#### APPOINTMENT, TENURE, REMOVAL AND CONDITIONS OF SERVICES OF OMBUDSPERSON:

- Each HEI shall appoint an Ombudsperson for redressal of grievances of students under these regulations.
- (ii) The Ombudsperson shall be a person not related to the university and who is a retired Vice-Chancellor, Registrar or a faculty member who has at least ten years of experience as a Professor.
- (iii) The Ombudsperson shall not be in any conflict of interest with the university, either before or after his appointment.
- (iv) The Ombudsperson, or any member of his immediate family shall not -
  - (a) hold or have held at any point in the past, any post or, employment in any office of profit in the university;
  - (b) have any significant relationship, including personal, family, professional or financial, with the university;
  - (c) hold any position in university by whatever name called, in the administration or governance structure of the university.
- (v) The Ombudsperson in a State University shall be appointed by the Executive council of the university on part-time basis from a panel of three names recommended by the search committee consisting of the following members, namely:-

- (a) Nominee of the Governor of the State or his nominee -Chairperson
- (b) Vice-Chancellor of a University of State to be nominated by the State Government – Member
- (c) Vice-Chancellor of the concerned State University Member
- (d) Registrar of the concerned State University Secretary (non-voting)
- (vi) The Ombudsperson in a Central University and institution deemed to be university shall be appointed by the Executive Council of the Central University or the equivalent statutory body of the Deemed to be University, as the case may be, on part - time basis from a panel of three member recommended by the search committee consisting of the following members, namely:-
  - (a) Nominee of University Grants Commission Chairperson
  - (b) One Vice Chancellor from Central University to be nominated by UGC (for Central Universities) – Member

OR

One Vice Chancellor from institution deemed to be university to be nominated by the UGC (for Deemed to be Universities)

- Member

- (c) The Vice Chancellor of the university Member
- (d) The Registrar of the university Secretary (Non-Voting)
- (vii) The Ombudsperson shall be a part time officer appointed for a period of three years from the date he/she assumes the office and may be reappointed for another one term in the same university.
- (viii) The Ombudsperson shall be paid the sitting fee per day as per the norms of the university for hearing the cases, in addition to the reimbursement of the conveyance.

(ix) The Ombudsperson may be removed on charges of proven misconduct or misbehavior or as defined under these regulations, by the concerned appointing authority i.e. the Executive Council of the University.

#### 6. FUNCTIONS OF OMBUDSPERSON:

- (i) The Ombudsperson shall hear any appeal of an applicant for admission as student or student of the university against the university or institution affiliated to it as the case may be, after the student has availed all remedies available in such institution for redressal of grievance such as IGRC / UGRC;
- (ii) No application for revaluation or remarking of answer sheets shall be entertained by the Ombudsperson. However, the issues of malpractices in the examination and evaluation processes may be referred to the Ombudsperson.
- (iii) Ombudsperson may seek the assistance of any person as amicus curiae, for hearing complaints of alleged discrimination.
- (iv) The Ombudsperson shall make all efforts to resolve the grievances within a period of 30 days of receiving the appeal from the student(s).

#### PROCEDURE FOR REDRESSAL OF GRIEVANCES BY OMBUDSPERSON AND GRIEVANCE REDRESSAL COMMITTEE:

- (i) Each institution shall, within a period of three months from the date of issue of this notification, have an online portal where any aggrieved student of that institution may submit an application seeking grievance redressal.
- (ii) On receipt of any online complaint, the institution shall refer the complaint to the appropriate Grievance Redressal Committee, as the case may be, along with its comments within 15 days of receipt of complaint on online portal.
- (iii) The Grievance Redressal Committee, as the case may be, shall fix a date for hearing the complaint which shall be communicated to the institution and the aggrieved person.

- (iv) An aggrieved person may appear either in person or be represented by such person as may be authorized to present his/her case.
- (v) The Grievances not resolved at the appropriate Grievance Redressal Committee(s) shall be referred to the Ombudsperson.
- (vi) The institution shall co-operate with the Ombudsperson or the Grievance Redressal Committee(s), as the case may be, in redressal of grievances and failure to do so may be reported by the Ombudsperson to the Vice Chancellor.
- (vii) On the conclusion of proceedings, the Ombudsperson shall pass such order, with reasons for such order, as may be deemed fit to redress the grievance and provide such relief as may be desirable to the affected party at issue, after giving due hearing to both the parties.
- (viii) Every order under the signature of the Ombudsperson shall be provided to the aggrieved person and the institution and shall be placed on the website of the institution.
- (ix) The institution shall comply with the recommendations of the Ombudsperson. Any recommendations of the Ombudsperson not complied with by the institution shall be reported by the Ombudsperson to the Commission.
- In case of any false or frivolous complaint, the Ombudsperson may recommend appropriate action against the complainant.

# 8. INFORMATION REGARDING OMBUDSPERSON GRIEVANCE REDRESSAL COMMITTEE:

The institution shall provide detailed information regarding provisions of Grievance Redressal Committee(s) and Ombudsperson on their website and in their prospectus prominently.

### CONSEQUENCES OF NON-COMPLIANCE:

The Commission shall in respect of any institution which willfully contravenes these regulations or repeatedly fails to comply with the recommendation of the Ombudsperson or the Grievance Redressal

Committee(s), as the case may be, may proceed to take one or more of the following actions, namely:

- (a) withdrawal of declaration of fitness to receive grants under section 12B of the Act:
- (b) withholding any grant allocated to the Institution;
- declaring the institution ineligible for consideration for any assistance under any of the general or special assistance programs of the Commission;
- (d) informing the general public, including potential candidates for admission, through a notice displayed prominently in suitable media and posted on the website of the Commission, declaring that the institution does not possess the minimum standards for redressal of grievances;
- recommend to the affiliating university for withdrawal of affiliation, in case of a college;
- (f) The Commission may take necessary and appropriate action as it may deemed fit, in case of an institution deemed to be university;
- recommend to the concerned State Government for necessary and appropriate action, in case of a university established or incorporated under a State Act;
- (h) The Commission may take necessary and appropriate actions against any institution for non-compliance.

Provided that no action shall be taken by the Commission under this regulation unless the institution has been given an opportunity to explain its position and an opportunity of being heard has been provided to it.

(Prof. Rajnish Jain) Secretary



# INTERNAL COMPLAINTS COMMITTEE (ICC)

# Katahguri College

Tuktuki, Nagaon, Assam, PIN-782123

email:: katahguricollege@gmail.com Website: https://katahguricollege.org.in



#### INTERNAL COMPLAINTS COMMITTEE

Katahguri College Tuktuki, Nagaon, Assam Constitution of Internal Complaints Committee

As per meeting of IQAC of Katahguri College with staff held on 2nd February 2018 (Resolution No. 02) a INTERNAL COMPLAINT'S COMMITTEE has been constituted. Composition of the Internal Complaints Committee of Katahguri College is made with a view to provide protection against discrimination and sexual harassment of women at workplace and for the prevention and redressal complaints of sexual harassment. The Internal complaints committee has been constituted in Katahguri College with the following members.

Members of Internal complaints committee (ICC)

SL No.	Name	Designation	Position
1	Dr. Khairul Islam	Principal	Chairperson
2	Rakib Ahmed Fakir	Asstt. Professor	Convenor
3	Niku Prava Devi	Asstt. Professor	Member
4	Md. Shahidul Islam	Asstt. Professor	Member
5	Ankita Moyee Bora	Asstt. Professor	Member
6	General Secretary	Student	Student Union Katahguri College

#### Vision:

Envision a safe environment and protection against sexual harassment of women at Katahguri College.



# INTERNAL COMPLAINTS COMMITTEE (ICC)

## Katahguri College Tuktuki, Nagaon, Assam, PIN-782123

email:: katahguricollege@gmail.com Website: https://katahguricollege.org.in

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#### Mission:

- 1. To provide safe workplace.
- 2. To develop a policy against sexual harassment at workplace.
- To uphold the commitment of the institute to provide an environment free of gender based discrimination.
- To ensure the implementation of the policy in letter and spirit through proper reporting of the complaints and their follow-up procedures.
- To promote a social and psychological environment to raise awareness on sexual harassment in it's various forms.
- To create a secure physical and social environment to deter any act of sexual harassment.
- To evolve a permanent mechanism for the prevention and redressal of sexual harassment cases of gender based violence at the institute.

#### Aims and Objectives

- Prevent discrimination and sexual harassment, by promoting gender amity among students and employees.
- Deal with cases of discrimination and sexual harassment against women in a time bound manner.
- Recommend appropriate punitive action against the guilty party to the Management.

Here it should be noted that according to the Supreme Court guideline Sexual harassment can be defined as "unwelcome" sexually determined behavior (whether directly or by implication) as:

- Physical contact and advances.
- Demand or request for sexual favors.
- 3. Sexually colored remarks;
- 4. Showing pornography; and
- 5. Other unwelcome physical, verbal or non-verbal conduct of a sexual nature.



# INTERNAL COMPLAINTS COMMITTEE (ICC)

## Katahguri College Tuktuki, Nagaon, Assam, PIN-782123

email:: katahguricollege@gmail.com Website: https://katahguricollege.org.in

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#### The followings are also sexual harassments and are covered by the committee:

- Eve-teasing
- Unsavory remarks.
- · Jokes causing or likely to cause awkwardness or embarrassment,
- · Gender based insults or sexist remarks,
- Unwelcome sexual overtone in any manner such as over telephone (obnoxious telephone calls) and the like,
- · Touching or brushing against any part of the body and the like,
- Displaying pornographic or other offensive or derogatory pictures, cartoons, pamphlets or sayings,
- · Forcible physical touch or molestation and
- Physical confinement against one's will and any other act likely to violate one's privacy. The Committee shall meet as often as may be needed and appropriate.

The sexual harassment at work place Act.2013 which came into effect in 2013.

### TIMELINE AS PER THE ACT

Submission of the complaint	Within 3 months of the date of the last incident
Notice to the respondent	Within 7 days of receiving copy of the complaint
Completion of inquiry	Within 90 days
Submission of report by ICC to employer/DO	Within 10 days of completion of the inquiry
Implementation of recommendation	Within 60 days
Appeal	Within 90 days of the recommendation



Valungun College (Aasam)



# Guidelines for Internal Complaint Committee



असाधारण

EXTRAORDINARY

भाग III-खण्ड 4

PART III-Section 4

प्राधिकार से प्रकाशित

PUBLISHED BY AUTHORITY

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नई दिल्ली, सोमवार, मई 2, 2016/वैशाख 12, 1938

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NEW DELHI, MONDAY, MAY 2, 2016/ VAISAKHA 12, 1938

मानव संसाधन विकास मंत्रालय

(विश्वविद्यालय अनुदान आयोग)

अधिसूबना

नई दिल्ली, 2 मई, 2016

विश्वविद्यालय अनुदान आयोग (उच्चार शैक्षिक संस्थानों में महिला कर्मचारियों एवं छात्रों के लैंगिक उत्पीड़न के निराकरण, निषेध एवं इसमें सुधार) विनियम 2015

मि. सं. 91-1/2013 (टी. एफ. जी. एस.—विश्वविद्यालय अनुदान आयोग अधिनियम 1956 (1956 का 3) जिसे उक्त अधिनियम के अनुच्छेद 20 के उप—अनुच्छेद (1) से संयुक्त रूप से पढ़ा जाए उस अधिनियम 26 के अनुच्छेद (1) की धारा (जी) द्वारा प्रदत्त अधिकारों के क्रियान्वयन अनुसार विश्वविद्यालय अनुदान आयोग एतद्द्वारा निम्न विनियम निर्मित कर रहा है, नामतः :-

- लघु शीर्ष, अनुप्रयोग एवं समारम्मः— (1) ये विनियम विश्वविद्यालय अनुदान आयोग (उच्च्तर शैक्षिक संस्थानों में महिला कर्मचारियों एवं छात्रों के लैंगिक उत्पीड़न के निराकरण, निषेध एवं इसमें सुधार) विनियम, 2015 कहलाएंगे।
  - (2) ये विनियम भारत वर्ष में सभी उच्चतर शैक्षिक संस्थानों पर लागृ होंगे।
  - (3) सरकारी राजपत्र में उनके प्रकाशन की तिथि से वे लागू माने जाएँगे।
- 2 परिभाषाएँ:- इन विनियमों में-बशर्त विषयवस्तु के अन्तर्गत कुछ अन्यथा जरुरी है:--
- (अ) "पीडित महिला" से अर्थ है किसी भी आयु वर्ग की एक ऐसी महिला—चाहे वह रोजगार में है या नहीं, किसी कार्य स्थल में कथित तौर से प्रतिवादी द्वारा कोई लैंगिक प्रताड़ना के कार्य का शिकार बनी है,
- (व) "अधिनियम" से अर्थ है कार्य स्थल में महिलाओं का लेंगिक उत्पीड़न (निराकरण, निषेध एवं समाधान) अधिनियम, 2013 (2013 का 14).
- (स) "परिसर" का अर्थ उस स्थान अथवा मूमि से है जहाँ पर उच्चतर शैक्षिक संस्थान तथा इसकी संबद्ध संस्थागत सुविधाएँ जैसे पुस्तकालय, प्रयोगशालाएँ, लेक्चर हॉल, आवास, हॉल, शौधालय, छात्र केन्द्र, छात्रावास, भोजन कहाँ, स्टेडियम, वाहन पड़ाव स्थल, उपवनों जैसे स्थल तथा अन्य कुछ सुविधाएँ जैसे स्वास्थ्य केन्द्र, कैन्टीन, बैंक पटल इत्यादि स्थित हैं तथा जिसमें छात्रों द्वारा उच्चिशिक्षा के छात्र के रूप में दौरा किया जाता हो-जिस में वह परिवहन शामिल है जो उन्हें उस संस्थान से आने जाने के लिए, उस संस्थान के अलावा क्षेत्रीय भ्रमण हेत्

- (वै) यदि वह एक मानित विश्वविद्यालय संस्थान है तो केन्द्र सरकार को उस मानित विश्वविद्यालय के आहरण की अनुकास करना
- [एड] बंदि वह किसी राज्य अधिनियम के अन्तर्गत स्थापित अथवा नियमित विश्वविद्यालय है तो उसके इस स्तर को अवस्थित करने के लिए उपयुक्त राज्य सरकार को सिफारिश करना.
- (आई) जैसे कि विश्वविद्यालय अनुदान आयोग अधिनियम 1956 के अन्तर्गत प्रावधान किया जाना हो तदनुसार अपने अधिकारों के अनुसार यथोचित रूप से ऐसी समयावधि के लिए दण्ड प्रदान कर सकता है जिस समय तक वह संस्थान इन विनिधमों में निधारित पावधानों का अनुपालन नहीं करता है.
- (अ) इन विनिवमों के अन्तर्गत आयोग द्वारा उस समय तक कार्रवाई नहीं की जाएगी जब तक कि संस्थान को अपना पक्ष प्रस्तुत करने के लिए प्रदत्त सुअवसर के आधार पर उनकी सुनवाई कर ली गई हो.

[विज्ञापन-111/4/असा/53] जसपाल एस. संध्, सचिव, यूजीसी

#### MINISTRY OF HUMAN RESOURCE DEVELOPMENT

#### (University Grants Commission) NOTIFICATION

New Delhi, the 2nd May, 2016

University Grants Commission (Prevention, prohibition and redressal of sexual harassment of women employees and students in higher educational institutions) Regulations, 2015

No. F. 91-1/2013(TFGS).—In exercise of the powers conferred by clause (g) of sub-section (1) of section 26 of the University Grants Commission Act, 1956 (3 of 1956), read with sub-section (1) of Section 20 of the said Act, the University Grants Commission hereby makes the following regulations, namely:-

- Short title, application and commencement.—(1) These regulations may be called the University Grants Commission (Prevention, prohibition and redressal of sexual harassment of women employees and students in higher educational institutions) Regulations, 2015.
  - (2) They shall apply to all higher educational institutions in India.
  - (3) They shall come into force on the date of their publication in the Official Gazette.
- Definitions.—In these regulations, unless the context otherwise requires,-
- (a) "aggrieved woman" means in relation to work place, a woman of any age whether employed or not, who alleges to have been subjected to any act of sexual harassment by the respondent;
- (b) 'Act' means the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013 (14 of 2013);
- (c) "campus" means the location or the land on which a Higher Educational Institution and its related institutional facilities like libraries, laboratories, lecture halls, residences, halls, toilets, student centres, hostels, dining halls, stadiums, parking areas, parks-like settings and other amenities like health centres, canteens, Bank counters, etc., are situated and also includes extended campus and covers within its scope places visited as a student of the HEI including transportation provided for the purpose of commuting to and from the institution, the locations outside the institution on field trips, internships, study tours, excursions, short-term placements, places used for camps, cultural festivals, sports meets and such other activities where a person is participating in the capacity of an employee or a student of the HEI;

- (d) Commission" means the University Grants Commission established under section 4 of the University Grants Commission Act, 1956 (3 of 1956);
- (e) "covered individuals" are persons who have engaged in protected activity such as filing a sexual harassment charge, or who are closely associated with an individual who has engaged in protected activity and such person can be an employee or a fellow student or guardian of the offended person;
- (f) "employee" means a person as defined in the Act and also includes, for the purposes of these Regulations trainee, apprentice (or called by any other name), interns, volunteers, teacher assistants, research assistants, whether employed or not, including those involved in field studies, projects, short-visits and camps;
- (g) "Executive Authority" means the chief executive authority of the HEI, by whatever name called, in which the general administration of the HEI is vested. For public funded institutions the Executive Authority means the Disciplinary Authority as indicated in Central Civil Services (Classification, Control and Appeal) Rules, 1965 or its equivalent rules;
- (h) "Higher Educational Institution" (HEI) means a university within the meaning of clause (j) of section 2, a college within the meaning of clause(b) of sub-section (1) of section 12A and an institution deemed to be a University under section 3 of the University Grants Commission Act, 1956 (3 of 1956);
- (i) "Internal Complaints Committee" (ICC) means Internal Complaints Committee to be constituted by an HEI under sub regulation (1) of regulation 4 of these regulations. Any existing body already functioning with the same objective (like the Gender Sensitization Committee Against Sexual Harassment (GSCASH)) should be reconstituted as the ICC;
  - Provided that in the latter case the HEI shall ensure that the constitution of such a Body is as required for ICC under these regulations. Provided further that such a Body shall be bound by the provisions of these regulations;
- (j) "protected activity" includes reasonable opposition to a practice believed to violate sexual harassment laws on behalf of oneself or others such as participation in sexual harassment proceedings, cooperating with an internal investigation or alleged sexual harassment practices or acting as a witness in an investigation by an outside agency or in litigation;
- (k) "sexual harassment" means-
  - (i) "An unwanted conduct with sexual undertones if it occurs or which is persistent and which demeans, humiliates or creates a hostile and intimidating environment or is calculated to induce submission by actual or threatened adverse consequences and includes any one or more or all of the following unwelcome acts or behaviour (whether directly or by implication), namely;-
    - (a) any unwelcome physical, verbal or non verbal conduct of sexual nature;
    - (b) demand or request for sexual favours;
    - (c) making sexually coloured remarks
    - (d) physical contact and advances; or
    - (e) showing pornography"
    - (ii) any one (or more than one or all) of the following circumstances, if it occurs or is present in relation or connected with any behaviour that has explicit or implicit sexual undertones-
    - implied or explicit promise of preferential treatment as quid pro quo for sexual favours;
    - (b) implied or explicit threat of detrimental treatment in the conduct of work;
    - (c) implied or explicit threat about the present or future status of the person concerned;
    - (d) creating an intimidating offensive or hostile learning environment;
    - humiliating treatment likely to affect the health, safety dignity or physical integrity of the person concerned;

- "student" means a person duly admitted and pursuing a programme of study either through regular mode or distance mode, including short-term training programmes in a HEI;
  - Provided that a student who is in the process of taking admission in HEIs campus, although not yet admitted, shall be treated, for the purposes of these regulations, as a student of that HEI, where any incident of sexual harassment takes place against such student;
  - Provided that a student who is a participant in any of the activities in a HEI other than the HEI where such student is enrolled shall be treated, for the purposes of these regulations, as a student of that HEI where any incident of sexual harassment takes place against such student;
- (m) "third Party Harassment" refers to a situation where sexual harassment occurs as a result of an act or omission by any third party or outsider, who is not an employee or a student of the HEI, but a visitor to the HEI in some other capacity or for some other purpose orreason;
- (n) "victimisation" means any unfavourable treatment meted out to a person with an intention to obtain sexual favour;
- (o) "workplace" means the campus of a HEI including-
  - (a) Any department, organisation, undertaking, establishment, enterprise, institution, office, branch or unit which is established, owned, controlled or wholly or substantially financed by funds provided directly or indirectly by the appropriate HEIs;
  - (b) Any sports institute, stadium, sports complex or competition or games venue, whether residential or not used for training, sports or other activities relating thereof in HEIs;
  - (c) Any place visited by the employee or student arising out of or during the course of employment or study including transportation provided by the Executive Authority for undertaking such journey for study in HEIs.'
- 3. Responsibilities of the Higher Educational Institution- (1) Every HEI shall,-
- (a) Wherever required, appropriately subsume the spirit of the above definitions in its policy and regulations on prevention and prohibition of sexual harassment against the employees and the students, and modify its ordinances and rules in consonance with the requirements of the Regulations;
- publicly notify the provisions against sexual harassment and ensuretheir wide dissemination;
- (c) organise training programmes or as the case may be, workshops for the officers, functionaries, faculty and students, as indicated in the SAKSHAM Report (Measures for Ensuring the Safety of Women and Programmes for Gender Sensitization on Campuses) of the Commission, to sensitize them and ensure knowledge and awareness of the rights, entitlements and responsibilities enshrined in the Act and under these regulations;
- (d) act decisively against all gender based violence perpetrated against employees and students of all sexes recognising that primarily women employees and students and some male students and students of the third gender are vulnerable to many forms of sexual harassment and humiliation and exploitation;
- (e) publicly commit itself to a zero tolerance policy towards sexual harassment;
- reinforce its commitment to creating its campus free from discrimination, harassment, retaliation or sexual assault at all levels;
- (g) create awareness about what constitutes sexual harassment including hostile environment harassment and quid pro quo harassment;
- (h) include in its prospectus and display prominently at conspicuous places or Notice Boards the penalty and consequences of sexual harassment and make all sections of the institutional community aware of the information on the mechanism put in place for redressal of complaints pertaining to sexual

harassment, contact details of members of Internal Complaints Committee, complaints procedure and so on. Any existing body already functioning with the same objective (like the Gender Sensitization Committee Against Sexual Harassment (GSCASH)) should be reconstituted as the ICC;

Provided that in the latter case the HEI shall ensure that the constitution of such a Body is as required for ICC under these regulations. Provided further that such a Body shall be bound by the provisions of these regulations.

- inform employees and students of the recourse available to them if they are victims of sexual barassment.
- organise regular orientation or training programmes for the members of the ICC to deal with complaints, steer the process of settlement or conciliation, etc., with sensitivity;
- (k) proactively move to curb all forms of harassment of employees and students whether it is from those in a dominant power or hierarchical relationship within HEIs or owing to intimate partner violence or from peers or from elements outside of the geographical limits of the HEI;
- (1) be responsible to bring those guilty of sexual harassment against its employees and students to book and initiate all proceedings as required by law and also put in place mechanisms and redressal systems like the ICC to curb and prevent sexual harassment on its campus;
- (m) treat sexual harassment as a misconduct under service rules and initiate action for misconduct if the perpetrator is an employee;
- treat sexual harassment as a violation of the disciplinary rules (leading up to rustication and expulsion) if the perpetrator is a student;
- ensure compliance with the provisions of these regulations, including appointment of ICC, within a period of sixty days from the date of publication of these regulations;
- (p) monitor the timely submission of reports by the ICC;
- (q) prepare an annual status report with details on the number of cases filed and their disposal and submit the same to the Commission.
- 3.2 Supportive measures.—(1) The rules, regulations or any such other instrument by which ICC shall function have to be updated and revised from time-to-time, as court judgments and other laws and rules will continue to revise the legal framework within which the Act is to be implemented.
  - (2) The Executive Authority of the HEIs must mandatorily extend full support to see that the recommendations of the ICC are implemented in a timely manner. All possible institutional resources must be given to the functioning of the ICC, including office and building infrastructure (computers, photocopiers, audio-video, equipment, etc.), staff (typists, counselling and legal services) as, well as a sufficient allocation of financial resources.
  - (3) Vulnerable groups are particularly prone to harassment and also find it more difficult to complain. Vulnerability can be socially compounded by region, class, caste, sexual orientation, minority identity and by being differently abled. Enabling committees must be sensitive to such vulnerabilities and special needs.
  - (4) Since research students and doctoral candidates are particularly vulnerable the HEIs must ensure that the guidelines for ethics for Research Supervision are put in place.
  - (5) All HEIs must conduct a regular and half yearly review of the efficacy and implementation of their anti-sexual harassment policy.

- (6) All Academic Staff Colleges (now known asHuman Resource Development Centres (HRDCs) and Regional Centres for Capacity Building (RCCBs) must incorporate sessions on gender in their orientation and refresher courses. This should be across disciplines, and preferably mainstreamed using the UGC SAKSHAM Report which provides indicative modules in this regard.
- (7) Orientation courses for administrators conducted in HEIs must have a module on gender sensitization and sexual harassment issues. Regular workshops are to be conducted for all sections of the HEI community.
- (8) Counselling services must be institutionalised in all HEIs and must have well trained full-time counsellors.
- (9) Many HEIs having large campuses have a deficit in lighting and are experienced as unsafe places by the institutional community. Adequate lighting is a necessary aspect of infrastructure and maintenance.
- (10) Adequate and well trained security including a good proportion or balance of women security staff is necessary. Security staff must receive gender sensitization training as a part of conditions of appointment.
- (11) HEIs must ensure reliable public transport, especially within large campuses between different sections of the HEI, hostels, libraries, laboratories and main buildings, and especially those that do not have good access for day scholars. Lack of safety as well as harassment is exacerbated when employees and students cannot depend on safe public transport. Reliable transport may be considered by HEIs to enable employees and students to work late in libraries, laboratories and to attend programmes in the evenings.
- (12) Residential HEIs should accord priority to construction of women's hostels. For the growing population of young women wishing to access higher education, hostel accommodation is desirable in both urban and rural areas and at all levels of higher education which provides a modicum of protection from harassment of all kinds.
- (13) Concern for the safety of women students must not be cited to impose discriminatory rules for women in the hostels as compared to male students. Campus safety policies should not result in securitization, such as over monitoring or policing or curtailing the freedom of movement, especially for women employees and students.
- (14) Adequate health facilities are equally mandatory for all HEIs. In the case of women this must include gender sensitive doctors and nurses, as well as the services of a gynaecologist.
- out the range of activities required for gender sensitizationand remain autonomous of the functioning of anti sexual harassment committees and ICCs. At the same time they shall extend their activities to include gender sensitization programmes in consultation with ICCs and help to disseminate antisexual harassment policies on campuses on a regular basis. The 'cultural' space and the 'formal academic space' need to collaborate to render these workshops innovative, engaging and non-mechanical.
- (16) Hostel Wardens, Provosts, Principals, Vice Chancellors, Legal Officers and other functionaries must be brought within the domain of accountability through amendments in the rules or Ordinances where necessary.
- 4. Grievance redressal mechanism.—(1) Every Executive Authority shall constitute an Internal Complaints Committee (ICC) with an inbuilt mechanism for gender sensitization against sexual harassment. The ICC shall have the following composition:-

(a) A Presiding Officer who shall be a woman faculty member employed at a senior level (not below a Professor in case of a university, and not below an Associate Professor or Reader in case of a college) at the educational institution, nominated by the Executive Authority;

Provided that in case a senior level woman employee is not available, the Presiding Officer shall be nominated from other offices or administrative units of the workplace referred to in sub-section 2(o);

Provided further that in case the other offices or administrative units of the workplace do not have a senior level woman employee, the Presiding Officer shall be nominated from any other workplace of the same employer or other department or organization;"

- (b) two faculty members and two non-teaching employees, preferably committed to the cause of women or who have had experience in social work or have legal knowledge, nominated by the Executive Authority;
- (c) Three students, if the matter involves students, who shall be enrolled at the undergraduate, master's, and research scholar levels respectively, elected through transparent democratic procedure;
- (d) one member from amongst non-government organisations or associations committed to the cause of women or a person familiar with the issues relating to sexual harassment, nominated by the Executive Authority.
- (2) At least one-half of the total members of the ICC shall be women.
- (3) Persons in senior administrative positions in the HEI, such as Vice- Chancellor, Pro Vice-Chancellors, Rectors, Registrar, Deans, Heads of Departments, etc., shall not be members of ICCs in order to ensure autonomy of their functioning.
- (4) The term of office of the members of the ICC shall be for a period of three years. HEIs may also employ a system whereby one -third of the members of the ICC may change every year.
- (5) The Member appointed form amongst the non-governmental organizations or associations shall be paid such fees or allowances for holding the proceedings of the Internal Committee, by the Executive Authority as may be prescribed.
- (6) Where the Presiding Officer or any member of the Internal Committee:
  - (a) contravenes the provisions of section 16 of the Act; or
  - (b) has been convicted for an offence or an inquiry into an offence under any law for the time being in force is pending against him; or
  - he has been found guilty in any disciplinary proceedings or a disciplinary proceeding is pending against him; or
  - (d) has so abused his position as to render his continuance in office prejudicial to the public interest,

such Presiding Officer or Member, as the case may be, shall be removed from the Committee and the vacancy so created or any casual vacancy shall be filled by fresh nomination in accordance with the provisions of this section."

- Responsibilities of Internal Complaints Committee (ICC) The Internal Complaints Committee shall:
- (a) provide assistance if an employee or a student chooses to file a complaint with the police;

- (b) provide mechanisms of dispute redressal and dialogue to anticipate and address issues through just and fair conciliation without undermining complainant's rights, and minimize the need for purely punitive approaches that lead to further resentment, alienation or violence;
- (c) protect the safety of the complainant by not divulging the person's identity, and provide the mandatory relief by way of sanctioned leave or relaxation of attendance requirement or transfer to another department or supervisor as required during the pendency of the complaint, or also provide for the transfer of the offender:
- ensure that victims or witnesses are not victimised or discriminated against while dealing with complaints of sexual harassment; and
- ensure prohibition of retaliation or adverse action against a covered individual because the employee or the student is engaged in protected activity.
- 6. The process for making complaint and conducting Inquiry The ICC shall comply with the procedure prescribed in these Regulations and the Act, for making a complaint and inquiring into the complaint in a time bound manner. The HEI shall provide all necessary facilities to the ICC to conduct the inquiry expeditiously and with required privacy
- 7. Process of making complaint of sexual harassment An aggrieved person is required to submit a written complaint to the ICC within three months from the date of the incident and in case of a series of incidents within a period of three months from the date of the last incident.

Provided that where such complaint cannot be made in writing, the Presiding Officer or any Member of the Internal Committee shall render all reasonable assistance to the person for making the complaint in writing;

Provided further that the ICC may, for the reasons to be accorded in the writing, extend the time limit not exceeding three months, if it is satisfied that the circumstances were such which prevented the person from filing a complaint within the said period."

Friends, relatives, Colleagues, Co-students, Psychologist, or any other associate of the victim may file the complaint in situations where the aggrieved person is unable to make a complaint on account of physical or mental in capacity or death.

- Process of conducting Inquiry- (1) The ICC shall, upon receipt of the complaint, send one copy of the complaint to the respondent within a period of seven days of such receipt.
- (2) Upon receipt of the copy of the complaint, the respondent shall file his or her reply to the complaint along with the list of documents, and names and addresses of witnesses within a period of ten days.
- (3) The inquiry has to be completed within a period of ninety days from the receipt of the complaint. The inquiry report, with recommendations, if any, has to be submitted within ten days from the completion of the inquiry to the Executive Authority of the HEI. Copy of the findings or recommendations shall also be served on both parties to the complaint.
- (4) The Executive Authority of the HEI shall act on the recommendations of the committee within a period of thirty days from the receipt of the inquiry report, unless an appeal against the findings is filed within that time by either party.
- (5) An appeal against the findings or /recommendations of the ICC may be filed by either party before the Executive Authority of the HEI within a period of thirty days from the date of the recommendations.
- (6) If the Executive Authority of the HEI decides not to act as per the recommendations of the ICC, then it shall record written reasons for the same to be conveyed to ICC and both the parties to the proceedings. If on the other hand it is decided to act as per the recommendations of the ICC, then a show cause notice, answerable within ten days, shall be served on the party against whom action is decided to be taken. The Executive Authority of the HEI shall proceed only after considering the reply or hearing the aggrieved person.
- (7) The aggrieved party may seek conciliation in order to settle the matter. No monetary settlement should be made as a basis of conciliation. The HEI shall facilitate a conciliation process through ICC, as the

case may be, once it is sought. The resolution of the conflict to the full satisfaction of the aggrieved party wherever possible, is preferred to purely punitive intervention.

- (8) The identities of the aggrieved party or victim or the witness or the offender shall not be made public or kept in the public domain especially during the process of the inquiry.
- Interim redressal-The HEI may.
- (a) transfer the complainant or the respondent to another section or department to minimise the risks involved in contact or interaction, if such a recommendation is made by the ICC;
- (b) grant leave to the aggrieved with full protection of status and benefits for a period up to three months;
- restrain the respondent from reporting on or evaluating the work or performance or tests or examinations
  of the complainant;
- ensure that offenders are warned to keep a distance from the aggrieved, and wherever necessary, if there
  is a definite threat, restrain their entry into the campus;
- (e) take strict measures to provide a conducive environment of safety and protection to the complainant against retaliation and victimisation as a consequence of making a complaint of sexual harassment.
- 10. Punishment and compensation- (1) Anyone found guilty of sexual harassment shall be punished in accordance with the service rules of the HEI, if the offender is an employee.
- (2) Where the respondent is a student, depending upon the severity of the offence, the HEI may,-
  - (a) withhold privileges of the student such as access to the library, auditoria, halls of residence, transportation, scholarships, allowances, and identity card;
  - (b) suspend or restrict entry into the campus for a specific period;
  - expel and strike off name from the rolls of the institution, including denial of readmission, if the offence so warrants;
  - (d) award reformative punishments like mandatory counselling and, or, performance of community services.
- (3) The aggrieved person is entitled to the payment of compensation. The HEI shall issue direction for payment of the compensation recommended by the ICC and accepted by the Executive Authority, which shall be recovered from the offender. The compensation payable shall be determined on the basis of-
  - (a) mental trauma, pain, suffering and distress caused to the aggrieved person;
  - (b) the loss of career opportunity due to the incident of sexual harassment;
  - the medical expenses incurred by the victim for physical, psychiatric treatment;
  - (d) the income and status of the alleged perpetrator and victim; and
  - (e) the feasibility of such payment in lump sum or in instalments.
- 11. Action against frivolous complaint.—To ensure that the provisions for the protection of employees and students from sexual harassment do not get misused, provisions against false or malicious complaints have to be made and publicised within all HEIs. If the ICC concludes that the allegations made were false, malicious or the complaint was made knowing it to be untrue, or forged or misleading information has been provided during the inquiry, the complainant shall be liable to be punished as per the provisions of sub-regulations (1) of regulations 10, if the complainant happens to be an employee and as per sub-regulation (2)

of that regulation, if the complainant happens to be a student. However, the mere inability to substantiate a complaint or provide adequate proof will not attract attention against the complainant. Malicious intent on the part of the complainant shall not be established without an inquiry, in accordance with the procedure prescribed, conducted before any action is recommended.

- 12 Consequences of non-compliance.—(1) The Commission shall, in respect of any institution that will fully contravenes or repeatedly fails to comply with the obligations and duties laid out for the prevention, prohibition and redressal of sexual harassment of employees and students, take one or more of the following actions after providing due notice: -
- (a) withdrawal of declaration of fitness to receive grants under section 12B of the University Grants Commission Act, 1956.
- removing the name of the university or college from the list maintained by the Commission under clause (f) of section 2 of said Act, 1956;
- (c) withholding any grant allocated to the institution;
- (d) declaring the institution ineligible for consideration for any assistance under any of the general or special assistance programmes of the Commission;
- (e) informing the general public, including potential candidates for employment or admission, through a notice displayed prominently in the newspapers or other suitable media and posted on the website of the Commission, declaring that the institution does not provide for a zero tolerance policy against sexual harassment;
- recommending the affiliating university for withdrawal of affiliation, in case of a college;
- recommending the Central Government for withdrawal of declaration as an institution deemed to be university, in case of an institution deemed to be university;
- (h) recommending the appropriate State Government for withdrawal of status as university in case of a university established or incorporated under a State Act.
- taking such other action within its powers as it may deem fit and impose such other penalties as may be provided in the University Grants Commission Act, 1956 for such duration of time till the institution complies with the provisions of these regulations.
- (2) No action shall be taken by the Commission under these regulations unless the Institution has been given an opportunity to explain its position and an opportunity of being heard has been provided to it.

[Advt.-III/4/Exty./53]

JASPAL S. SANDHU, Secy. UGC

# Anti-Ragging Cell Katahguri College Tuktuki, Nagaon Assam



#### Constitution of Anti-Ragging cell

As per resolution of IQAC of Katahguri College (Resolution No. 02) on 02/02/2018 an Anti-Ragging Cell is constituted with the following members.:

SI No	Name	Designation	Portfolio	Department	Contact No.
1	Dr. Khairul Islam	Principal	Chairman	Economics	9101438469
2	Saidur Rahman	Asst. Professor	Convenor	Political Science	8638913150
3	Aminul Islam	Asst. Professor	Member	History	9401017757
4	Baharul Islam	Asst. Professor	Member	Economics	9954112768
5	Sabina E-Yesmin	Asst. Professor	Member	Arabic	9101770095
6	General Secretary	Student	Ultimate Member	Student Union K.C	

In conformity with the honourable supreme court judgment and directions, UGC guideline and state government instruction Katahguri College follows zero tolerance policy towards ragging. Any students of Katahguri College accused and found guilty of ragging, he/she will be severely dealt with provisions of the law.

#### Vision:-

To build a ragging free environment.

#### Mission:

To create an environment of discipline by sending the message that this college follows zero tolerance policy towards ragging.

### Aims and Objectives:

- To bring out an awareness among the students about the consequences of ragging.
- (2) To keep constant eye and vigilance over ragging.
- (3) Anti-Ragging Cell will be the supervisory and advisory cell in preserving culture of ragging free environment in the college.
- (4) To generate an atmosphere of discipline.
- (5) To keep a continuous vigil to prevent of ragging.
- (6) Anti-Ragging Cell's executive meeting will be held at the beginning of new session in every year.
- (7) To conduct workshops against menace of ragging.

- (8) To build ragging free environment by instilling the principles of democratic value, zero tolerance, empathy, compassion and sensitivity to the students.
- (9) To take all necessary measures for the prevention of ragging inside the campus.
- (10) To provide punishment to those indulging in ragging as provided for regulation and the appropriate law enforce.

Valengeon (Assam)

#### GOVERNMENT OF ASSAM HIGHER EDUCATION DEPARTMENT DISPUR, GUWAHATI-6



Dated Dispur, the 7th July, 2022

#### No.AHE 473/2018/125

From

Smti. Kabita Deka, ACS

Additional Secretary to the Govt. of Assam

Higher Education Department.

100

Filhe Director of Higher Education, Assam

Kahilipar i, Guwahati-19

2) The Director of Technical Education, Assam

Kahilipara, Guwahati-19

Sub

Regarding submission of Action Taken Report pertaining to Minutes of 20th Meeting

of Anti-Ragging Monitoring Committee

Sir.

In inviting a reference to the subject cited above. I am directed to enclose herewith the copy of Letter No. NIL dated 07/06/2022 received from Office of the Chief Secretary, which is self explanatory and request you to submit information on this matter at an earlier date for onward submission to Dy. Secy. to the Govt. of India and to Secretary, UGC, New Delhi.

Enclo- As stated above

Yours faithfully.

186

Additional Secretary to the Govt. of Assam Higher Education Department.

Memo No.AHE.473/2018/125-A

Dated Dispur, the 7th July, 2022

#### Copy to :

 P.S. to Commissioner & Secretary to the Govt. of Assam, Higher Education Department, Assam, Dispur, Guwahati-06 for kind information.

 P.S. to Secretary to the Govt. of Assam, Higher Education Department, Assam, Dispur, Guwahati-06 for kind information

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By order etc.

Sdy.

Additional Secretary to the Govt of Assam Higher Education Department.

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Moutes of the 20th Meeting of Anti-Ragging Committee for monitoring measure to prevent ragging in higher educational institutions held under the Chairmansly of Shri Rakesh Kumar Mishra, IPS (Retired) on 20th May, 2022 at 10:30 AM in 1984 Main Office, New Delhi.

From als moche als nochenginal com-

Tue Jun 07, 2011 05 18 P5

Subject: Minutes of the 10th Meeting of Anti-Ragging
committee for monitoring measures to prevent
tagging in higher educational institutions held under
the Chairmanship of Shu Rakesh Kumar Mishra, 1PS
(Retired) on 20th May, 2022 at 10: 30 AM in UCC Main
10thcd, New Della

To mishrark b1986 - mishrark.b1986@gmail.com>, director@iitk.ac in, sarvesh tandon 116.3 sarvesh.tandon@yahoo.in. principalramiascollege@gmail.com. varadanchandar@gmail.com. hlprasadip-82(o-jmail.com, Mr. Kamini - j.be whicklinic in>, secretary, UGC ssecy.ugcionic in , archana ugc2017 - archana.ugc2012@gmail.com -, hairman@aictr india.org, Secretary Dental Council Of India <secy-dei@nic.in>, ugmb nmc ngmb.noc@gualcom\_, legal@nmc.org.in, Archna Modgal - registratespetimic in ., Secretary INC sas y incorgovirio. Inforban Mohapatra .dq.icar@nic.iii - , sensrimantosecy bei <sensrimantosecy,bci@gmail.com>, Secretary SAL secy-sai@gov.in>, Ms Gayatri Mishra g mishra@nic m >, Sh. Lucas L Kamsuan lucast kansuan@gov.in , Shri Nitesh Kumar Mishira r-youthergovins, Mr Nitesh Mishra nk.mishra@nic.in>, Dr. Sameer Sharma, IAS cs@ap.gov.in , Naresh Kumar <cs arunachal@nic.in>, Jishnu Barua IAS <cs assam@nic.in>, Chief Secretary Bihar <co-Libar@nic in>, + hief Secretary Office coffice opagoving. Princet Kumar Goel (As Chief secretary essentionar are, hiefsecretary@gujarat.gov.in, Sa njeev Kaushat, IAS. cs@hry.nic.in . Ram Subhag Singh <cs hp@nic.in >, Shri Sukhdev Singh - cs. jharkhand@nic.in - , cs@karnatoka.covin, Dr VP, Toy TAS chiefsecyioke ala gov.in -, Ighal Singh Bains. csómptáctin – csómobarashtratgován, és mempur comanipar@acin , coming con-megionicias, is uuz • cs\_miz@rediffmail.com>, Jan e Alam, Chief \*ccretary Nagaland \*.csngl@nic.in.\*, Suresh Chandra Mahapatra - cs-ri@nic.in -, Chief Secretary, Punjab

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Telangana - Cstotelangana.gov.in.s., cs-tripura - Cs
tripura@nic.in.s. (THEE SECRETARY OFFICE GOVT OF
TIP - (csuprinic.in.s., chiefsecyuk@gmail.com, chief
ecretary - cs-ottarakhand@nic.in.s., Shri H K Dwivedi
cs-westhengal@nic.in.s., Chief Secretary Andamans
cs-andaman@nic.in.s., adegovph@gmail.com, Office
of the Administrator DNH DD - administrator
dnh@nic.in.s., cs-jandk - cs-jandk@nic.in.s., Sh. Umang
Narula - (cs-jandk - cs-jandk - cs-jandk@nic.in.s., Sh. Umang
Narula - (cs-jandk - cs-jandk -

Cc : Subhash Chander < s.chander@gov.in> , Tasleen Kaur < jasleen.kaur@nic.in.>

F.No.16-3/2022-U.5
Government of India
Ministry of Education
Department of Higher Education



Room No.:522-C, Shastri Bhawan, New Delhi, dated the 7<sup>th</sup> June, 2022

Subject: Minutes of the 20<sup>th</sup> Meeting of Anti- Ragging Committee for monitoring measures to prevent ragging in higher educational institutions held under the Chairmanship of Shri Rakesh Kumar Mishra, IPS (Retired) on 20<sup>th</sup> May, 2022 at 10:30 AM in UGC Main Office, New Delhi.

Please find enclosed the Minutes of the 20<sup>th</sup> Meeting of Anti-Ragging Committee for monitoring measures to prevent ragging in higher educational institutions held under the Chairmanship of Shri Rakesh Kumar Mishra, IPS (Retired) on 20<sup>th</sup> May, 2022 at 10:30 AM in UGC Main Office, New Delhi, for necessary action and compliance. An action taken report in this regard may kindly be sent to the undersigned and Secretary, University Grants Commission, Bahadur Shah Zafar Marg, New Delhi-110002

Link. As above

Sci/ ( Subhash Chander ) Deputy Secretary to the Govt. of India Tel. 011-23074080

fee.

- 1. All Members of the Anti-ragging Monitoring Committee.
- 2 All Regulatory Bodies including UGC
- Chief Secretaries of all States/ UTs
- 4. Joint Secretaries of Ministries dealing with Higher Education
- Anti-Ragging Cell, UGC, New Delhi.
- 6. P. (14)

Think Before You Print

<sup>&</sup>quot;sever Paper - Save Trees ""

# F No. 16 3/2022 U.S. Government of India Ministry of Liducation Department of Higher Education



Room No 52 11 Shastn Draw in New Lie Bir date Ethe - \* Tree - 20

Minutes of the 20" Meeting of Anti-Ragging Committee for monitoring measures to prevent ragging in higher educational institutions held under the Chairmanship of Shri Rakesh Kumar Mishra, IP5 (Retired) on 20th May. 2022 at 10:30 AM in UGC Main Office, New Delhi

Physics and delegate the Marker I the of Marker, of each equiconsider to open and moreous to prevent support in aglici who also we restrictions, held gride the Charman ship of Shir Rakesh Kumar Mishra, IPS (Letin) to ar 210° May 20, ⊇ at 10,30 AM in UGC Main Office. New Delhi, t-it necessary action and compliance. As action taken report in this deput may knowly be sent to the such compact and Schooling. Once only County Communication decided their faces Mar New Year 11

Line As above

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- All Members of the Anti-ragging Monitoring Committee
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- E Chief Secretaries ed. ill. date 2111-
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### Ministry of Liducation Department of Higher Liducation

Minutes of the 20. Meeting of Auti-Ragging Committee for monitoring measures to present cagging in higher educational distillations under the Chairmanship of Sher Rakesh Komer. Mishov, IPS (Retired) hold on 20<sup>th</sup> May, 2022 at 10, 30 AM in LGC Main Office, New Delhi.

The meeting of Anti-Ragging Commutee for monitoring measures to prevent ragging in higher sincaronal institutions under the Chairman ship of Shir Rakesh Kimar Medica IPS (Petine Frage) and the Chairman Shire Rakesh Kimar Medica IPS (Petine Frage) and the control of the Chairman Shire Rakesh Ramar Medica IPS (Petine Frage).

the following Committee members attended the meeting:

	St. Rakesh Kumar Medica	9000	
	IPS (Retrictor	Cb,camo-	
	Constant Sambar 1.		
	Di Sacco la Lanchin	Meeber	
	Produces force as Secure	2002000	
	Satisfarium, Hospital, New Delhie		
	Prod. XLine ij Krie - a. L. Jonney	Mender	
	Principal Ramp College Chillia	C WAS COMMONDED IN	
	"di X. Casasilar	Member	
	A.P. Samodhi Sweet Tamibadu		
	district the following officers at acuttended the meeting		
t	Prot Rame It Jane	1.00	
	Secretary, LGC	at Cat	
	The Architecture Hoston	Ũes	
	Pather;	114	
	Prof S.K. Eathern	782.55	
	Dental Council of India	150-1	
	Naw Della		
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	16 pate Secretar	2740	
	Commend All the at Communication and The His-		



Mr. A. Berther, Verich 11. 117 Dioport Dropers Alt 44 Seen Willer THE VOICE LIGHT You District Indian Society Council New Della Mr Nobbeshit make Mich Degree Colonia Married and a second of the feet MacLindon Kon Mal Emiler Secretaria "March of Life Spine " of D. Su Thot di Kima lakerara sharqor Section Officer Ministry of Life atton, New Delhi 15th Alka Long. Ann Ray and Montage 5 I can be homest by a while alt Desput Des at Anti-Ragging Memitoring Assinct

the following in order, and Regulatory Bodies could not attend the meeting-

Managem Director

\$100 Ed. proc. 5 P. (120 Porc. 20 Ro.

Prof. (blue Example) Universe III Example St. L. Frasad IPS (R. 6b) Bandia Montes and type of an association IICL III AR and S. Cambilland attendable meeting.

The meeting commence of with a vectoring note by four Secretary. Ann Ragging Cell 1 for Shanklin and the members about the importance, constitution and mandate of the communer (c. the mean intention of the communer shall be to focus on the exiltsof rateging the mealable. Took the a metal in the period and in the formation on the fall in general the mealable and the second of the period and in the first period to the formation of an his stations. It half is period the tommittee to appoint such persons, as deemed proper to effectively deliberate on the measure to prevent and ingring activities at the outset. Best practices of the States may also be hard with the formation. The apprehices after consideration may be disconnected to substitute on the measure of the formation. The apprehices after consideration may be disconnected to substitute on a period of the states of the

The following the remnantes that as we all an areas that colleges universities have opened after parameter transfer and might increase UGC has made several efforts in fact one year.

and the strong of express 1.5 of the respected fine from the Carroll express on the Same Control of the Sa

shok skesh kuma Misha et hamman velcomed all the members. Chanonan asked Prof. Lochton tom is con assist this communice to address the menace of rapping. Prof. Kachron interest data for each communication of performance of the peaks for each atom of resting. The effect of the formal performance for the communication of the pine of the first Restance of the giving his contribution in Anti-Rapping Prevention Program for last couple of your and it is required to help new appointed monitoring agency Ms. Center for Youth (CAY) restances possible manner.

when an required Proc. Part I, whose to provide the bear for the period options (IA to recommon agency and arrange incentive of H. Lean for knowledge transfer Prof. Lachton option and assured that he will appoint Mr. Nishant (software developer, ASk I) for 3 days for Linowledge and database transfer.

On the former of more at my cargonic in much all colleges and two ragens, cases one in Hardwani, it also it college, and another in Bluma Bluer Medical College A. Hospital, Oresan for the feel statemed Medical Commission (NML) to provide proper contact details of NML. Several Chileses within the details of cases may be sent to NMC for imperitaction.

of Manor Khanna successful NMC to make a student portal in the "MC website and collective below to their consideration of their energians, and "AMI," care assess the case and a country to get the essent resolved. He has also requested Sh. Deepak Corral to cost. Note I demonstrately long to understand how they are working on complaints for updation of anti-ragging balleling.

sections, UGC requested NMC to support the Anti-Ragging Prevention programme and make a time bound action plan for proper mountaring mechanism. NMC has agreed that they will request their higher officers to make a committee in NAR. for proper disposal or engine cases and make a portal for college soul, indented angle sted by Sh. Manor Ichanna.

) baronarralso requeste (1) Cit. to coordinate with NMC to bring down (agging case) in NMC is abobe ited team from NMC will contact medical colleges to sensitize & insure compliance of anti-case one within a month.

Charmon recommended that a meeting with the higher authorities of "ARC new Is likely earthur the action plan may be made for reducing ragging cases and to forms on method cofferes as most of the cases are being reported from medical cofferes.

Die 3-ha Sharma, Indian Sarrane Come ils INC emborned the committee that when exception case is reported in INC they acidimended, from State Sorsing Council and ordin Sursing Council and ordina Sorsing Council and ordina Sorsing Council and ordina sorsing Council and Incident the two sets of seport from SSC and Ext. and find out the decrepancies, full describes in interesting and sensitive them. Die has derecognized three institutions and bans admissions to each enging. Ext. acids anti-ranging producing to each college and collect report. From each point month.

The section with the description the production of the principal term of the section of the sect

First Section of the order of the property of the property of the section of the

If their law Mean's a referred NMC to take the tagentie residence accounts and take appropriate second is per the right argument the non-compliant medical colleges when tagging to report it.

St. And Miral Depart Secretary Pharmacy Council, informed the commutes that the class operations in fact a the company agreement appropriate part of council support of a part of the fact of the part of the part

Proc Rapush Jam, Secretary, J. Git. stated that the J. Git. needs to relook into the Ann Rangins it, orbitions of 2009 in respect of the committee constituted in Theber Education. In utilities, White presents the Proclations inputs comment may be sounds from all the same bodder transitions.

Secretary, I GC requested all the council members to share their best practices with the committee of that the committee may have ideas of all the councils what they are doing for cradication of the committee will compile those ideas and cult out the common points and also as a besting council, and may so be helping them in a redication of ranging.

that the proof of the accordance discussion.

Item No. 1. Confirmation of Minutes of the 19<sup>th</sup> meeting of the Committee for monitoring measures to prevent ragging in higher educational institutions heldon 09.04.2021

The laminer were communed

Item No. 2, Action Taken on the last meeting of shri Rakesh Kumar MishraCommittee held on 09,04,2021 and preventive measures taken by UGC.

The Action Laken was noted

Item No. 3, Action taken on the minutes of the last meeting by the Regulatory Bodies.

The action taken was noted



# to a No. 4. In discuss the matter related to non-compliance of U.C. Regulation on establishment the recovery of engine to higher value attends institutions, 2009 in selected Institutions.

the committee expressed by 1 of that some of the 1 minutation, in trations in state or plant. The committee expressed concern on the reside and asked 1 of committee gularing feedback to expressions and take appropriate steps.

#### Home No. 5. Discussion on suicide cases pending since long time

the in so that police exputy in these case is accelerated and case case be effectively depresed

#### Item No. 6. Non-participation by Conneils in Inter Council meetings

to consider expressed concern over the non-participation of the Councils in the inter-f-ounce. Stormes and requested the Chairman of the Inter-Council to hold a message eath many participating council to join hands to cradicate ragging in Higher Educational Institutions.

#### The following are the action points:

- 1 Let a congamize meeting with National Medical Commission, Bar Council of Judia and other non-attending councils.
- The Comments approach concern over the non-compliant institutes and isk of the conception for the polymer the true contributions high combet of resources and appropriate action.
- 1 I/GC to take all ann ragging data upto 03.4.2022 from the creatwhile monitoring agency.
- for the first control portability and suicity of the data in besite

the processing might with a vote of thank, to the Chair

101177

# GOVT. OF ASSAM OFFICE OF THE DIRECTOR OF HIGHER EDUCATION, ASSAM KAHILIPARA ::::: GUWAHATI-19.

No. PC/HE/Misc/29/2021/38

Dated Kahilipara the 19-10-2022.

From

Sri Dharma Kanta Mili, ACS.

Director of Higher Education, Assam

Kahilipara, Guwahati-19.

To.

. The Registrar, All State Universities of Assam.

The Principal, All Govt. and Provincialised colleges of Assam.

Sub: -

Submission of Action Taken Report pertaining to Minutes of the 20th Meeting of Anti-Ragging Monitoring Committee.

Ref :-

Govt. of India, Ministry of Education (Higher) F.No 16-3/2022-U.5 dated 7th

2.Govt. in the Higher Education Department, Assam letter No. AHE 473/2018/125 dated Dispur the 7th July 2022.

Sir,

With reference to the subject cited above, I have the honour to state enclose herewith the Minutes of the 20th Meeting of Anti-Ragging Committee for monitoring measured to prevent ragging in higher educational institutions held under the Chairmanship of Shri Rakesh Kumar Mishra, IPS (REtd) on 20th May, 2022 in UGC main Offie, New Delhi and request you to submit the Action Taken Report in this regard to this Directorate at an early date for onward submission to the Govt ..

This is for your kind information and necessary action.

Yours faithfully,

Director of Higher Education Assam, AKahilipara, Guwahati-19

Memo No. PC/HE/Misc/29/2021/38 -A

Dated Kahilipara the 19-10-2022

Copy to :-

1. The P.S. to the Commissioner and Secretary to the Govt. of Assam, Higher Education Department, Dispur, Guwahati-6 for information.

> Director of Higher Education Assam, Kahilipara, Guwahati-19