

INTERNAL QUALITY ASSURANCE CELL (IQAC)

Katahguri College

Tuktuki, Nagaon, Assam-PIN-782123

Email:- iqackatahguricollege@gmail.com/katahguricollege@gmail.com

Website: https://katahguricollege.org.in

Ref. No.

Date

CRITERIA-5

STUDENT SUPPORT AND PROGRESSION.

5.1 Student Support

- 5.1.4. The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases.
 - > Annual report of the committee monitoring the activities and number of grievance.

Coordinator, IOAC
Katahguri College



KATAHGURI COLLEGE

STUDENTS GRIEVANCES & REDRESSAL CELL

P.O- TUKTUKI, DIST- NAGAON: ASSAM.

ACTION TAKEN REPORT

SI. No	Year	Grievances	Redressed	Category
1	2019	Demand for water filter in College campus	College authority has considered the grievance and also provided.	Infrastructure
		Demand for reference books of Political Science in College Library.	College authority has fulfilled the demand.	Academic.
		Regarding unhygienic condition of the toilet in girls' common room.	College authority has immediately solved the matter.	Infrastructure
		Request to provide pure drinking water in college campus.	College authority has considered the grievance and also provided.	Infrastructure
2	2020	Request to provide free face mask during covid-19 period.	College authority has immediately fulfilled the demand and advised to wearing mask and maintain social distance.	Others
		Request for more water facility in Girl's toilet.	College authority has seriously solved the matter.	Infrastructure
		Demand for carrom board and chess in the girl's common room.	Sports material were bought by the college authority.	Co-curricular
		Demand for installation of tubewell in college campus.	College authority has considered the grievance and also provided.	Infrastructure
3	2021	Request to provide free face mask during covid-19 period.	College authority has immediately fulfilled the demand and advised to wearing mask and maintain social distance.	Others
		Request to repairing of one fan in class room no. 01.	Fan was repaired by the college authority.	Infrastructur

		Request to available of old question papers in college library.	College authority discussed the matter with the librarian and also solved the matter.	Academic.
		Need one more fan in classroom no. 4	College authority has considered the grievance and also provided.	Infrastructure.
		Cleaning the backside of the classroom no. 1	College authority has immediately solved the matter.	Management
		Need one more carrom board in the girls common room.	College authority has directed to Secretary of Girls common room to manage and solved the problems as far as possible.	Co-curricular
		Request to provide more items (food) in college canteen.	Canteen management had expanded their food items as per demand of the students.	Management
		Request for cleaning the toilet in girl's common room.	College authority has immediately solved the matter.	Others
4	2022	Request for providing drinking water supply in library.	College authority discussed the matter with the librarian and also solved the matter for installation of water filter.	Infrastructure.
		Request for providing sufficient numbers of items for games and sports.	College authority discussed the matter with the Convenor of games and sports cell and bought necessary items for games and sports.	Co-curricular
		Request regarding creating and uploading the google form for lodge grievance redressal in college website.	College authority has immediately solved the matter.	Management
		Request for introduce free certificate course in college.	College authority has immediately discussed with HOD's of all department and Convenor of admission and academic committee and also solved the matter.	Academic
5	2023	Request for providing sufficient textbooks of Political Science in Library.	College authority has discussed with Librarian and fulfilled the demand.	Academic

Request for repairing desk- bench in class room no. 05.	College authority has repaired the desk-bench in class room no. 05	Infrastructure.
Request for providing water supply in college library reading room.	College authority has discussed with the Librarian and fulfilled the demand.	Management
Demand for pure drinking water in college campus.	College authority has immediately solved the matter.	Infrastructure.

Convenor

Students Grievances & Redressal cell

Convenor
Students Grievance and Redressal Cell
Katahguri College

Principal College

Kataliguri College

Annual Report of Internal Complain Committee Session-2018-19

SI. No	Particular	Out come	Remarks
1	Number of Complains Received in the year	Nil	
2.	Number of complains disposal of during the year	Nil	
3.	Number of cases pending for more than 90 days	Nil	
4.	Number of Action	Nil	

N.B. Information is presented in favor of Governing Body of the college.

Convenor
INTERNAL COMPLAINTS COMMITTEE
Katahguri College

Annual Report of Internal Complain Committee Session-2019-20

SI. No	Particular	Out come	Remarks
1	Number of Complains Received in the year	Nil	
2.	Number of complains disposal of during the year	Nil	
3.	Number of cases pending for more than 90 days	Nil	
4.	Number of awareness programmes against sexual harassment conducted during the year	An awareness programme was conducted by sexual harassment cell on 14/08/2019	14/08/2019
5.	Number of Action	Nil	

N.B. Information is presented in favor of Governing Body of the college.

INTERNAL COMPLAINTS COMMITTEL

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Annual Report of Internal Complain Committee Session-2020-21

SI. No	Particular	Out come	Remarks
1	Number of Complains Received in the year	Nil	
2.	Number of complains disposal of during the year	Nil	
3.	Number of cases pending for more than 90 days	Nil	
4.	Number of awareness programmes against sexual harassment conducted during the year	An Awareness programme was organized by Sexual harassment complain committee Katahguri College on 23/10/2020	23/10/2020
5.	Number of Action	Nil	

N.B. Information is presented in favor of Governing Body of the college.

Convenor INTERNAL COMPLAINTS COMMITTEE Katanguri College

Annual Report of Sexual harassment and Internal Complain Committee Session-2021-22

SI. No	Particular	Out come	Remarks
1	Number of complains on sexual harassment Received in the year	Nil	
2.	Number of complains disposal of during the year	Nil	
3.	Number of cases pending for more than 90 days	Nil	
4.	Number of awareness programmes against sexual harassment and internal complaint Committee	An Awareness programme was organized by Sexual harassment and Internal complaint Committee Katahguri College on 08/08/2022	08/08/2022
5.	Number of Action	Nil	

N.B. Information is presented in favor of Governing Body of the college.

Convenor MITERNAL COMPLAINTS COMMITTEL Statistique Conege Annual Report of Sexual harassment and Internal Complain Committee Session-2022-23

SI. No	Particular	Out come	Remarks
1	Number of complains on sexual harassment Received in the year	Nil	
2.	Number of complains disposal of during the year	Nil	
3.	Number of cases pending for more than 90 days	Nil	
4.	Number of awareness programmes against sexual harassment and internal complaint Committee	An Awareness programme was organized by Sexual harassment and Internal complaint Committee Katahguri College on 04/08/2023	04/08/2023
5.	Number of Action	Nil	

N.B. Information is presented in favor of Governing Body of the college.

Convenor Convenor Kalangun Collego



Annual Report of cases on Ragging From 2018- to 2019 August

SI. No	Particular	Out come	Remarks
1	Numbers of Complains in the year	Nil	
2.	Numbers of complain disposal of during the year	Nil	
3.	Number of cases pending for more than 90 days	Nil	
4.	Numbers of workshop on awareness programme against raging during the year	An awareness programme was conducted by college Anti Raging cell 20/08/18	Date : 20/08/2018
5	Nature of Action	Nil	





Annual Report of cases on Ragging From 2019- to August 2020

SI. No	Particular	Out come	Remarks
1	Number of complains of	Nil	Zero in tolerance and
	ragging Received in the		Ragging in the college
	year		campus
2.	Number of complain	Nil	
	disposal of during the		
	year		
3.	Numbers of cases	Nil	
	pending for more than 90		
	days		
4.		An awareness	
	Number of workshop on	programme was	
	awareness programmes	organized by Anti	
	against ragging during the	Ragging cell,	
	year.	Katahguri College on	
		21/08/2019	
5	Number of Action	Nil	



Annual Report of cases on Ragging From September 2020 to 2021

SI. No	Particular	Out come	Remarks
1	Number of complain of Ragging Received in the year	Nil	
2.	Number of complains disposal of during the year	Nil	
3.	Number of cases pending for more than 90 days	Nil	
4.	Number of workshop on awareness Programmes against Ragging during the year	An awareness programme was organized by Ant Ragging cell, Katahguri College on 05/11/2020	
5	Nature of Action	Nil	



Annual Report of cases on Ragging From October 2022 to 2023

SI. No	Particular	Out come	Remarks
1	Number of Ragging	Nil	
	Received of Ragging		
	received in the year		
2.	Number of complains	Nil	24×7 Anti Ragging
	disposal of during the		Helpline
	year		No18001805522
3.	Number of cases pending		
	for more than 90 days		
4.		An awareness	
	Number of Workshop on	programme by Ant	,
	awareness programme	Ragging by Anti	
	against Ragging during	Ragging Cell,	
	the year	Katahguri College on	
		24/09/2022	
5.			

