



KATAHGURI COLLEGE
STUDENTS GRIEVANCES & REDRESSAL CELL
P.O- TUKTUKI, DIST- NAGAON: ASSAM.



ACTION TAKEN REPORT

Sl. No	Year	Grievances	Redressed	Category
1	2019	Demand for water filter in College campus	College authority has considered the grievance and also provided.	Infrastructure.
		Demand for reference books of Political Science in College Library.	College authority has fulfilled the demand.	Academic.
2	2020	Regarding unhygienic condition of the toilet in girls' common room.	College authority has immediately solved the matter.	Infrastructure.
		Request to provide pure drinking water in college campus.	College authority has considered the grievance and also provided.	Infrastructure.
		Request to provide free face mask during covid-19 period.	College authority has immediately fulfilled the demand and advised to wearing mask and maintain social distance.	Others
		Request for more water facility in Girl's toilet.	College authority has seriously solved the matter.	Infrastructure.
		Demand for carrom board and chess in the girl's common room.	Sports material were bought by the college authority.	Co-curricular.
3	2021	Demand for installation of tubewell in college campus.	College authority has considered the grievance and also provided.	Infrastructure.
		Request to provide free face mask during covid-19 period.	College authority has immediately fulfilled the demand and advised to wearing mask and maintain social distance.	Others
		Request to repairing of one fan in class room no. 01.	Fan was repaired by the college authority.	Infrastructure.

		Request to available of old question papers in college library.	College authority discussed the matter with the librarian and also solved the matter.	Academic.
4	2022	Need one more fan in classroom no. 4	College authority has considered the grievance and also provided.	Infrastructure.
		Cleaning the backside of the classroom no. 1	College authority has immediately solved the matter.	Management
		Need one more carrom board in the girls common room.	College authority has directed to Secretary of Girls common room to manage and solved the problems as far as possible.	Co-curricular
		Request to provide more items (food) in college canteen.	Canteen management had expanded their food items as per demand of the students.	Management
		Request for cleaning the toilet in girl's common room.	College authority has immediately solved the matter.	Others
		Request for providing drinking water supply in library.	College authority discussed the matter with the librarian and also solved the matter for installation of water filter.	Infrastructure.
		Request for providing sufficient numbers of items for games and sports.	College authority discussed the matter with the Convenor of games and sports cell and bought necessary items for games and sports.	Co-curricular
		Request regarding creating and uploading the google form for lodge grievance redressal in college website.	College authority has immediately solved the matter.	Management
5	2023	Request for introduce free certificate course in college.	College authority has immediately discussed with HOD's of all department and Convenor of admission and academic committee and also solved the matter.	Academic
		Request for providing sufficient textbooks of Political Science in Library.	College authority has discussed with Librarian and fulfilled the demand.	Academic

	Request for repairing desk-bench in class room no. 05.	College authority has repaired the desk-bench in class room no. 05	Infrastructure.
	Request for providing water supply in college library reading room.	College authority has discussed with the Librarian and fulfilled the demand.	Management
	Demand for pure drinking water in college campus.	College authority has immediately solved the matter.	Infrastructure.



Convenor

Students Grievances & Redressal cell

Convenor
Students Grievance and Redressal Cell
Katahguri College



Principal

Katahguri College

Principal
Katahguri College
Katahguri College (Assam)